



THE  
CHARGEPOINT  
ADVANTAGE

Offices worldwide ensure you get the very best in service and support.



## Reliable & Responsive

At ChargePoint® Technology, we believe in building the strongest relationships with our customers, forging lasting partnerships through the highest levels of service. We're proud of our products and we take a proactive approach to supporting our customers, to help them get the best out of their investment.

### Quality customer care

ChargePoint® Technology has regional offices in the UK, Europe and North America to ensure we can promptly provide all the support you need in the design, specification, purchasing and installation of your equipment.

We are able to provide validation services, such as Factory Acceptance Testing (FAT) and Installation and Operational Qualifications (IQ/OQ). We also provide a range of preventative maintenance

services and upgrades, as well as training in effective operation and maintenance for your staff.

### Dependable aftersales service

Once your equipment is installed, you can rely on a rapid response. Our dedicated spares centres in the UK and North America maintain a comprehensive stock of spare parts and consumables, for fast, cost effective dispatch to ensure continuity of production.

